

SUNHARBOR MANOR  
VISITATION PLAN as of 10/19/20 (subject to change at any time)

1. Contingent on weather and quarantine protocols for indoor visitations will be permitted beginning Tuesday, Oct 20, 2020
2. As per NYSDOH regulation, no more than 10 percent (10%) of residents shall have visitors at any one time and only two visitors will be allowed per resident at any one time. Note: Indoor visits will be held in a designated area in the main lobby with no more than 3 residents receiving visits at any session.
3. Visitation will be conducted outside on the back patio when possible. Additionally, the schedule of visits is subject to change based on other factors such as staffing availability, or other items. Notice of schedules and available slots will be posted on the online sign up form.
4. To accommodate all residents, the Social Work department will schedule/confirm visits over the phone following online requests.
5. Visitors will be permitted to visit once a week (if slots available). No visitation on Wednesday and Saturday.
6. Due to resident care needs including meals, there will be 4 time slots during the week and 4 on Sunday each at most 30 minutes in length that visitation will be scheduled as follows (when possible):

Monday, Tuesday, Thursday and Friday:	Sunday:
10: 00 am to 10:30 am	10: 00 am to 10:30 am
11:00 am to 11:30 am	11:00 am to 11:30 am
2:15 pm to 2:45 pm	2:15 pm to 2:45 pm
3:30 pm to 4:00 pm	3:30 pm to 4:00 pm

7. Visitors must have a reservation to visit unless circumstances warrant an urgent visit as determined by the facility's Interdisciplinary Team.
8. Residents that are Positive, Suspected or Under Investigation for COVID 19 or under a Quarantine time period will not be permitted visitors.
9. Before visitation. VISITORS:
  - a. Must self-monitor for symptoms of COVID 19 such as Temperature, Cough, Shortness of Breath, Difficulty Breathing, Vomiting, Diarrhea, Sore Throat, Runny Nose, Congestion, Wheezing, Muscle Pain, New Loss of Taste or Smell, Chills, Repeated Shaking with Chills, Headache, Abdominal Pain, Fatigue. Do NOT VISIT if you are feeling sick including but not limited to the above symptoms.
  - b. Must not visit if they have been exposed to positive or suspected case/s of COVID 19.
  - c. Must not visit if they have traveled to any of the restricted areas in the last 14 days as per the NYSDOH AND CDC COVID 19 travel recommendations/advisories and warnings.
  - d. Must notify the facility immediately if they received a positive result of COVID 19 PCR (swab).
  - e. Attain proof of a negative covid test result.
10. During visitation. VISITORS:
  - Should arrive for appointment 15 minutes early, stay outside while maintaining 6 ft distance, until called into the facility.
  - Must wear facemask which covers both mouth and nose at all times.
  - Will be screened for temp, symptoms, possible exposure and recent travel locations.
  - Will provide their full name, address, day and evening phone numbers, and email address (if available) and proof of a negative covid test result drawn no more than 7 days prior to the date of visit. Once the visitor is screened, they will walk directly to the outside patio via the back door.
  - Are not permitted in resident's rooms or on the nursing units.
  - Are not permitted to walk anywhere in the building other than the lobby, lobby restroom and to walk directly outside. All concerns must continue to be discussed via phone with the Social Worker/designee.
  - Will read the Visitor Fact Sheet provided and adhere to the protocols including but not limited to proper hand cleansing and social distancing.
  - Must disinfect their hands prior to and after visiting the resident using the hand sanitizer located at the patio door.
  - Maintain social distancing of at least 6ft from other visitors, staff and other residents unless during wheelchair transport.
  - Should not, if possible, have physical contact with the resident.
11. Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.
12. Exceptions to the above will/can be made to accommodate end of life visits and/or other extenuating circumstances as defined by and in accordance with CMS guidelines and NYSDOH.
13. According to the NYSDOH "If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID 19 state declared public health emergency."