

SUNHARBOR MANOR
VISITATION PLAN as of 3/25/21 (subject to change at any time)

1. Contingent on quarantine protocols visitations for residents will resume in accordance with NYS guidance, protocols, suggestions and regulations. This will be effective Thursday, April 1, 2021.
2. Only two visitors will be allowed per resident at any one time.
3. Outside Visitations: will be conducted outside on the back patio.
4. Indoor Visitation: will be conducted on the 3rd Floor Dining Room and 3rd Floor Lounge designated zones. Additionally, the schedule of visits is subject to change based on other factors such as staffing availability, or other items. Notice of schedules and available slots will be posted on the online sign up form.
5. To accommodate all residents, the Social Work department may also be contacted to schedule a visit.
6. No visitation on Wednesdays and Sunday sessions will be held for special need accommodations only at this time.
7. Due to resident care needs including meals, and the ability to safely accommodate visitors, visitation time slot will be scheduled as follows (when possible):

Monday, Tuesday, Friday	Saturday	Thursday
10:15 a.m. – 11:15 a.m.	10:15 a.m. – 11:15 a.m.	10:15 a.m. – 11:15 a.m.
2:00 p.m. – 3:00 p.m.	2:00 p.m. – 3:00 p.m.	2:00 p.m. – 3:00 p.m.
3:45 p.m. – 4:45 p.m.		3:45 p.m. – 4:45 p.m.
		6:45 p.m. – 7:45 p.m.

8. Visitors are encouraged to go to our website to look at time and day availability. Visitors must have a scheduled visit unless circumstances warrant an urgent visit as determined by the facility’s Interdisciplinary Team.
9. Residents that are Positive, Suspected or Under Investigation for COVID 19 or under a Quarantine time period will not be permitted visitors.
10. **Before visitation, VISITORS:**
 - a. Must self-monitor for symptoms of COVID 19 such as Temperature, Cough, Shortness of Breath, Difficulty Breathing, Vomiting, Diarrhea, Sore Throat, Runny Nose, Congestion, Wheezing, Muscle Pain, New Loss of Taste or Smell, Chills, Repeated Shaking with Chills, Headache, Abdominal Pain, Fatigue. Do NOT VISIT if you are feeling sick including but not limited to the above symptoms.
 - b. Must not visit if they have been exposed to positive or suspected case/s of COVID 19 within 14 days of their visit.
 - c. Visitors are encouraged to be tested within 72 hours of visitation.
 - d. Must notify the facility immediately if they become symptomatic or receive a positive result of COVID 19 PCR (swab) within 48 hours after your visit.
11. **During visitation, VISITORS:**
 - Should arrive for appointment 15 minutes early, stay outside while maintaining 6 ft distance, until called into the facility.
 - Must wear facemask which covers both mouth and nose at all times.
 - Will be screened for temp, symptoms, possible exposure and recent travel locations.
 - Will be asked about their vaccination status.
 - Will provide their full name, address, day and evening phone numbers, and email address (if available) Once the visitor is screened, they will walk directly to the outside patio via the back door or proceed to your designated indoor section.
 - Visitors are not permitted to walk throughout the facility and must stay in the designated visiting areas. Visitors should go directly to the area dedicated to visitation. If a resident shares a room, visitation should not be conducted in the resident’s room. For situations where there is a roommate and health status of the resident prevents them from leaving the room, facilities should try to facilitate in-room visitation while following principles of COVID-19 infection prevention.
 - Visits will preferably not be held in ANY resident’s rooms or on the nursing units without communication to an administrative staff member who may determine if that is needed.
 - Visitors are not permitted to walk anywhere in the building other than the lobby, lobby restroom and to walk to their designated area.
 - Visitor’s will read the Visitor Fact Sheet provided and adhere to the protocols including but not limited to proper hand cleansing and social distancing.
 - Must disinfect their hands prior to and after visiting the resident using the hand sanitizer located at the patio door.

- Maintain social distancing of at least 6ft from other visitors, staff and other residents unless during wheelchair transport.
 - Should not, if possible, have physical contact with the resident. Physical contact is discouraged unless both visitors and residents have completed full regimen of vaccinations.
12. Visitors under the age of 16 must be accompanied by an adult 18 years of age or older.
 13. Exceptions to the above will be made to accommodate end of life visits and/or other extenuating circumstances as defined by and in accordance with CMS guidelines and NYSDOH as follows:

Compassionate Care Visits:

Compassionate Care Visits are permitted when visitation may not otherwise be permitted (in accordance with NYSDOH current visitation guidance), and facilities may waive requirement of a visitor presenting a negative COVID-19 test prior to commencement of such visit under the following circumstances:

- Newly admitted residents with difficulty adjusting to the facility environment and lack of in-person family support
- Residents recently grieving the loss of a friend or loved one.
- Residents who previously received in-person support and/or cueing from family for eating and drinking and are now experiencing dehydration and/or weight loss.
- Residents who are exhibiting signs and symptoms of emotional stress (i.e. seldom speaking or crying more frequently when the resident had rarely cried in the past, refusing to participate in an activity/activities, staying in bed longer than usual, exhibiting behavior considered abnormal for the resident).
- Residents who receive religious or spiritual support from clergy or another layperson.

The situations above are not intended to be an exhaustive list. Additional companionate care situations may be considered by the facility on a resident-specific basis. Testing to be encouraged / facilitated if/wherever possible.

14. According to the NYSDOH “If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID 19 state declared public health emergency.”